

**Carlsbad Police Department  
“Request for Proposal”  
2011-07**

***CAD, RMS, & Mobile***

Proposal due: Friday March 4, 2011 @ 5:00 p.m.

## **PURPOSE**

The purpose of this Request for Proposal (RFP) is to solicit information from an expert source and to establish a contract through competitive negotiations for the purchase of Public Safety Applications Software. Said applications specified as Computer Aided Dispatch, Mobile Data, Silent Dispatch Software and a Records Management System built utilizing Microsoft SQL database products in compliancy with Law Enforcement Information Technology Standards Committee Guidelines (LEITSC)

## **SYSTEM REQUIREMENTS (MANDATORY)**

The system being proposed shall include applications software for Records Management (RMS), Computer Aided Dispatch (CAD), Mobile Data Computer (MDC) and Application Interfaces and field reporting generation tools that allow for the utilization of other data sources.

Bidders shall provide a records management system, computer aided dispatch utilizing map generated silent dispatch, and a tcp/ip enabled silent dispatch, map based mobile client application. All are to be installed on an application server, all applications are to be networked to work stations and to be used by concurrent licensed users at any given time as well as rugged mountable computers for field reporting and dispatch uses. The applications shall use concurrent licensing schemes to minimize licensing costs and supplier shall provide licensing in sufficient quantities to address the needs of the end-user population without hindering the use of the programs.

The RMS, CAD, and Mobile Software packages shall be easy to use and require minimal windows and keystrokes to execute necessary operations. The applications must present a user-friendly interface that remains consistent from one application to the next application. The applications shall make use of an easy to utilize and commonly recognizable graphical user interface that can be customizable to allow for the work efficiencies of the individual operators within the applications.

The system shall incorporate processes for the building of reports necessary to the functions of the Police information system and shall allow for the possibility of fire and ems incorporation into the system via a Fire and EMS AVL and reporting interface. The system shall allow for the easy import and export of standard data and documents in PDF, XLS, DOC, DOCX, JPEG, Tiff, RAW, MPEG data formats.

The proposed public safety applications software shall utilize database management software Microsoft Structured Query Language (SQL) Server which allows for the use of binary large object technology thereby minimizing the need for programming costs associated with converting non standardized documents and proprietary data styles to the storage database.

All modules of the proposed system shall provide for the importing, exporting and appending of information from within the applications software. Data and records produced within the data collection system must seamlessly utilize embedded Microsoft Word and Excel functionality within the reporting and narrative structures within the applications allowing for multiple reporting in a standard methodology.

The City of Carlsbad seeks to award this system as a whole purchase, no singular part shall be considered for award and the system shall be supplied and maintained by one vendor through a combination of on-site and off-site twenty-four hour by seven support.

## PROPOSAL PREPARATION AND SUBMISSION REQUIREMENTS

### GENERAL REQUIREMENTS

#### 1. RFP Response:

In order to be considered for selection, Vendors must submit complete responses to this RFP. One (1) original and three (3) copies of each proposal must be submitted to the following contact & address:

Matt Fletcher, Purchasing Manager  
City of Carlsbad  
101 N. Halagueno St.  
Carlsbad, NM 88220

Or

Matt Fletcher, Purchasing Manager  
City of Carlsbad  
P.O. Box 1569  
Carlsbad, NM 88220

The Vendor shall make no other distribution of the proposal.

#### 2. Proposal Preparation:

a. This Proposal must be signed by an authorized representative of the Vendor. All information requested must be submitted. Failure to submit all information requested may result in the City of Carlsbad requiring prompt submission of missing information and/or giving a lowered evaluation of the proposal. Proposals that the City of Carlsbad will reject are substantially incomplete or lack key information. Mandatory requirements are those required by law or regulation or are such that they cannot be waived and are not subject to negotiation.

b. Proposals should be prepared simply and economically, providing a straightforward, concise description of capabilities to satisfy the requirements of the RFP. In the evaluation emphasis will be placed on completeness and clarity of content submitted by the offerer.

c. Proposals should be organized in the order in which the requirements are presented in the RFP. Information, which the Vendor desires to present, that does not fall within any of the requirements of the RFP should be inserted at an appropriate place or be attached at the end of the proposal and designated as additional material. Proposals that are not organized in this manner risk elimination from consideration if the evaluators are unable to find where the RFP requirements are specifically addressed then they need to state any inconsistency and attach their statement at the end of the proposal, said statement must be clearly labeled. A comply or non-comply check box acknowledgement for features is supplied and must be submitted. The format shall include the following, An Executive Summary, A statement of Authority to Negotiate Contracts, The Signed Proposal, and A Pricing Index, Listing of other items that the bidding responder deems necessary to clarify.

d. Each copy of the proposal should be contained in a single volume where practical. All documentation submitted with the proposal should be contained in that single volume and indexed in a clear and easily understandable presentation. The bidder shall supply one original and three copies clearly labeled.

### **3. Oral Presentation:**

Vendors who submit a proposal in response to this RFP may be required to give an oral presentation of their proposal to The City of Carlsbad. This provides an opportunity for the Vendor to clarify or elaborate on the proposal. This is a fact-finding and explanation session only and does not include or influence negotiation and the City of Carlsbad shall not be charged for said presentation.

The City of Carlsbad will schedule the time and location of these presentations. Oral presentations are an option of the City of Carlsbad and may or may not be conducted; said evaluation is called for solely by the City of Carlsbad's evaluation committee.

## **SPECIFIC PROPOSAL REQUIREMENTS**

Proposals should be as thorough and detailed as possible so that the City of Carlsbad may properly evaluate your capabilities to provide the required services.

- A. Names, qualifications and experience of personnel that would be assigned to perform the installation and training of the software and project management are mandatory to be supplied.
- B. Specific plans for providing the proposed goods including: List of proposed equipment/goods/etc. that would be made available as required to support the information systems implementation are mandatory to be supplied.
- C. Time frame when the software is available, installed and when training would be given shall be supplied via a project management plan. An outline for said plan shall be submitted minus particulars regarding timelines and dates of milestones as these items will be determined at a future time with input from the evaluation committee.
- D. An alternate plan procedure and escalation procedure shall be stated in writing.

3. Proposed Price. The Vendor should detail the proposed price for the mandatory system requirements in their proposal including installation, training and support. Also the Vendor should detail the proposed price for any optional application software. All shall be presented in a logical and easily decipherable document.

4. Minimum Hardware Specifications required for system proposed including Server, Work Station and Laptop requirements.

### **A. EVALUATION CRITERIA**

Authorized Agency representatives shall evaluate proposals. The primary consideration shall be in the ability of the software applications to suit the needs of the City of Carlsbad and maintain a consistent input and execution of events process from within all the applications. The offerer shall fill out feature checklists comply or non-comply boxes and list non-compliance features clearly.

### **B. AWARD OF CONTRACT**

The awards committee will select one Vendor deemed to be fully qualified and best suited among those submitting proposals on the basis of the evaluation factors included in the RFP, including price. Negotiations will be conducted with the Vendor so selected. Price shall be considered, but need not be the sole determining factor. After negotiations have been conducted with each Vendor so selected, the city will select the Vendor that in its opinion has made the best proposal and will award the contract to that Vendor.

The City of Carlsbad may cancel this RFP or reject proposals at any time prior to an award and is not required to furnish a statement of the reason why a particular proposal was not deemed to be the most advantageous. Should the City of Carlsbad determine in writing and in its sole discretion that only one Vendor is fully qualified, or that one Vendor is clearly more highly qualified than the others under consideration, a contract may be negotiated and awarded to that Vendor. The award document will be a contract incorporating by reference all the requirements, terms and conditions of the solicitation and the contractor's proposal as negotiated.

## **GENERAL TERMS AND CONDITIONS**

### **A. APPLICABLE LAWS AND COURTS**

This solicitation and any resulting contract shall be governed in all respects by the law of the State of New Mexico and any litigation with respect thereto shall be brought in New Mexico. The Contractor shall comply with all applicable federal, state and local laws, rules and regulations as they are mandated from State and Federal recognized monitoring agencies and shall maintain the system in conformity with Federal and State reporting standards.

### **B. ETHICS IN PUBLIC CONTRACTING**

By submitting their proposals, Vendors certify that their proposals are made without collusion or fraud and that they have not offered or received any kickbacks or inducements from any other vendor, supplier, manufacturer or subcontractor in connection with their proposal, and that they have not conferred on any public employee having official responsibility for this procurement transaction any payment, loan, subscription, advance, deposit or money, services or anything of more than nominal value, present or promised unless consideration of substantially equal or greater value was exchanged.

### **C. ASSIGNMENT OF CONTRACT**

Contractor shall not assign in whole or in part the contract without the express written consent of the City of Carlsbad.

### **D. CHANGES TO THE CONTRACT**

The parties may agree in writing to amend the scope and terms of the contract.

### **E. DEFAULT**

In case of the contractor's failure to provide the goods in accordance with the contract terms and conditions, the City of Carlsbad, after due oral or written notice, may procure them from other sources and hold the contractor responsible for any resulting additional costs. This remedy shall be in addition to any other remedies, which the City of Carlsbad may have.

### **F. INSPECTION**

The City of Carlsbad reserves the right to conduct any inspection it may deem advisable to assure services conform to the specification.

### **G. CANCELLATION OF CONTRACT**

The City of Carlsbad will provide written notice regarding reasons for possible discontinuance of the contract and supply offeror with a listing of grievances and non conforming situations affecting the contract

## **H. RENEWAL OF CONTRACT**

The parties may agree in writing no sooner than sixty (60) days prior to the termination of the contract to renew the contract upon the same terms and conditions.

## **I. INDEMNIFICATION**

The contractor and City of Carlsbad mutually agree to indemnify, defend and hold harmless each other, its officers, agents, and employees from any claims, damages and actions of any kind or nature, whether at law or in equity, arising from or caused by the use of any materials, goods, or equipment of any kind or nature furnished by contractor or by any services of any kind or nature furnished by the contractor, provided that such liability is not attributable to the sole negligence of the contractor & City of Carlsbad.

## **PRICING SCHEDULE**

The Offerer shall attach a detailed, itemized breakdown of the above pricing to include Software, Training, and Installation, Travel, Project Management, Support and any other cost involved in this project. All pricing shall be valid regardless of purchasing one or all modules.

# System Requirements

## A. RMS

The software must use the industry standard database query engine, Microsoft SQL Server 2008.

### Bidder Response:

Comply

  

Does Not Comply

### Explanation:

The software must provide permission standards for each user for intra-departmental database access, which can be defined by an administrative supervisor. The software shall allow for agency independent databases to be driven from applications with sufficient devices to allow only authorized and prioritized data utilization activities fashioned in a hierarchy that allows supervisors and administrator's access to data in an overall agency defined method. The system shall be capable of sustaining a global interface to keep agency database structures independent and viewable by agency specific operators.

### Bidder Response:

Comply

  

Does Not Comply

### Explanation:

The software must provide a master search function that searches behind all modules for information. This would include a search containing all or partial information and starts with, equal to searches. The search criteria shall provide an easy and recognizable input dialogue box.

### Bidder Response:

Comply

  

Does Not Comply

### Explanation:

The software must contain a search engine for each individual module where each field can be queried including narratives. This search must also have the ability to add criteria such as date ranges, etc. for more specific searches. This search must include ability to perform 'sounds like' when performing name searches.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must also have the capability of attaching a mug shot to each arrest that is entered by using any TWAIN compliant device.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must have the capability to attach multiple images to a record such as an incident report, evidence/found property record, pawned items, motor vehicle accident reports or any of the modules provided.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must also provide an easy-to-use validation process such as clicking on the validation error and being immediately forwarded to the appropriate field on the report. There must also be multiple levels of security from errors. This would include supervisors being notified of non-validated reports.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**



The software must have the ability to print standard state specific reports such as the Incident Report Form.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must provide a master name index that tracks all personal information including aliases, physical features, involvement history, individual cautions, ID numbers, MO characteristics, known biases, medical conditions, individual notes, and mug shots. The master name index should interface with all modules and be capable of being updated from any location that requires name information. The module must also layer all prior name, residence and employment information for search capabilities.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must provide an evidence/property module capable of tracking all evidence and property information and show a direct relationship with an incident report, pawn record, etc. This should also have the ability to print off an evidence report that contains general information as well as the chain of custody and final disposition report.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must allow the user print preview capabilities of all printable reports and/or records.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must be capable of tracking all citations issued from multiple agencies, fire and building code citations as well as police traffic and arrest citations.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must provide the capability of recording, tracking, searching and creating reports on all criminal papers entered into the database. The Criminal Paper module must also have the ability to search out reports or citations, if it is active or not, service notes and mug shots that may be associated to the criminal paper.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must provide the capability of recording, tracking, searching and creating reports on all civil papers entered into the database. The Civil Paper module must also have the ability to record the ability to track the status of the document within the documents referral process.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must provide an officer's activity log that enables the user to record, track, and search and create reports on information collected on a daily basis, such as hours worked, mileage, fuel used, oil used, etc. The report also must track all activities for a shift, exact details of each activity, notes and images. The system must allow for the expansion of this type reporting for Fire and EMS services.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must provide a case management module that allows a supervisor to assign and track

all incidents and arrests entered into the database. This will allow the supervisor to change case assignments, view supplements, check case status changes, change case statuses, change report statuses such as pending correction or review, and notify the supervisor if the report has not been validated for NIBRS requirements.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must provide the capability of recording, tracking, printing and searching all concealed weapon permits and warrants. It must include the appropriate questions or ability to user define questions for each issuing administrator or agency associated to the permit type.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must provide the capability of recording, tracking, printing and searching all warning tickets.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must provide an ordinance ticket module capable of user defined categories, charges and payment tracking with the ability to print multiple copies specific to referral agencies from within the software. This information must also have the capability of being searched, tracked and printed within the ticket disposition process.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must have a human resource module capable of recording employee, training and vehicle information. This would include personal information such as contact info and tax information, professional information such as date of hire, if the person is a supervisor, who supervises him/her, vacation and sick time, inventory of agency supplied uniforms, weapons, and devices supplied for the agents execution of duty, absence and tardiness, create and review Personnel Evaluations, salaries, last salary raises and last review dates. The module must track all training. It must track type of weapons and ammunition issued and used for firearms training, and edits training schedules. The module must have the ability to track service performed on vehicles, track sold vehicles, log mileages and services performed, track costs per item, by vehicle, and by year.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must allow look up tables (drop down boxes) to be user defined except for the NIBR code lists. The software must allow the user to add to the NIBR code list by giving the user-defined code a NIBR alias for validation purposes.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must provide a pawned property module capable of recording, tracking, searching and printing all pawn records. The software must be capable of recording multiple pawned items on one record. The module will also be required to flag a user if an item is entered that has a match or possible match for any recorded property in the Incident Report module that has been listed as stolen.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must provide a Sex Offender Module that records and associates all Sex Offenders registered in the system to the master names file. The Sex Offender Module must have incorporated protective restrictive information processes that safeguard Juvenile Victim information in conformity with current statute & administrative codes.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software must provide summary reports for each module that are pre-fabricated to give the agency key information at their fingertips.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

The software company must guarantee its install to be successful and have a proven track record of excellent customer service.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software company must provide twenty- four by seven support for the all software applications and database processes.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

**User Settings/Permissions**

System will allow users to be assigned to specific Divisions or Agencies and restrict specific agency data to the specific agency. The system shall allow for authorized Supervisors to access data within the entire system.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The Records System will allow users to be assigned to specific Units within Divisions.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

System will allow users to be assigned to multiple Divisions and/or multiple Units within Divisions.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

System will allow routing of new and updated Incidents for review at any point during the entry process and allow the addition of notes to the reviewing authority.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

System will allow routing of Incidents in one of three ways:

A) To a user's direct supervisor

B) To an individual who supervises a particular Division (or one of its sub Units)

C) To a group of individuals who supervises a particular Division (or one of its sub Units).

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System will be able to set a default routing path, per user, for Incidents.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Users can be limited to a default routing path.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System will allow the overriding of default routing paths based on individual user settings

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System will notify users of Incidents they have created and edited which have not been routed for review and maintain a current list of them.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System will notify user of cases they have assigned for correction or investigation that are overdue and maintain a current list of them.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System will notify user of Active Criminal and Civil papers assigned to them and maintain a current list of them.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System will notify those responsible for reviewing Incidents of all their cases to be reviewed and maintain a current list of them. The system shall allow and unlimited amount of incident types controlled by agency index and login.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**



## Case Management

Cases can be assigned to users for correction or investigation after review by supervisors.

### Bidder Response:

#### Comply

#### Does Not Comply

### Explanation:

When making an assignment, the reviewer may choose from all those they supervise or only the supervised users who have actually supplemented the Incident. In either case, the list of supervised users may be further limited to only Officers with specific titled functions within the administrating agency.

### Bidder Response:

#### Comply

#### Does Not Comply

### Explanation:

Cases may be approved by only one person or require a secondary approval based on a reviewing users settings.

### Bidder Response:

#### Comply

#### Does Not Comply

### Explanation:

Users can designate a due date and time for cases assigned for correction or review.

### Bidder Response:

#### Comply

#### Does Not Comply

### Explanation:

Cases to be assigned for either correction or review can have a note attached or a supplement added within it's process.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

A history of all approvals will be kept as part of case management identifying the accepting authority and date of acceptance.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

All changes entered with each Supplement can be viewed separately and the Supplement itself can be marked as reviewed apart from the actual approval of the Incident as a whole.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System will notify users of Incidents assigned to them for correction, and provide a list of all those which have not been rerouted for additional review.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System will notify users of Incidents assigned to them for Investigation and maintain a current list of them

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

**Evidence**

System will notify users of Evidence that have been released to their custody and are currently overdue.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

System may notify an individual of all pieces of Evidence (released to anyone) that are currently considered overdue.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

**Bar Coding**

System will allow bar code devices to populate Employee Ids, etc directly from ID cards into RMS.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The system shall generate evidence bar code labels and associate the evidence to an incident.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The system shall utilize barcode and magstripe input technologies in a manner that automates data input processes.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

## **B. Computer Aided Dispatch Specifications**

### **Mandatory Features**

1. CAD System creates incident reports that associate to the existing Records Management System via an automated process.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

2. CAD must be able to search existing RMS for criminal, civil, warnings, and sex offenders including an emergency callers name from within the dispatch screen.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

3. CAD must have the ability to search existing RMS records for vehicle involvements in crash, robbery and any criminal incident.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

4. CAD must have an automated master name process to search existing RMS for "wants" and warnings and complete master name incident involvements with a mug shot data retrieval.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

5. CAD must have the ability to connect with other RMS external databases via XML data devices provided that agency permissions via a data schema are implemented.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

6. All reports and searches made with CAD must be able to be exported out to email, Microsoft Excel, Word and PDF.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

7. CAD has the ability to create landmark files for schools, fire hydrants and businesses and the process to add landmark files must be uncomplicated.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

8. CAD must have the ability to attach digital imagery and scanned imagery. The system must be able to utilize ESRI map picture data and associate said data to longitude & latitude co-ordinate overlays.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

9. CAD must have the ability to create custom menus. The CAD MAP viewing screen must display CAD deployable resources in a fashion that immediately alerts the CAD Dispatcher as to the status of the resource and the resource screen must be customizable to the operators preferred view.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

10. CAD must be capable of the input and display of a HazMat material database.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

11. The CAD must be capable of displaying a history menu alerting deployable resources of possible previous dangerous incidents and circumstances at incident sites.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD must be capable of alerting the CAD operator whom upon resource deployment automatically engages a timed response sequence that encompasses a Bi directional timed response notification alert at the CAD and mobile application levels producing a monitoring safeguard system from CAD to silent dispatched resource.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The bidder shall provide documentation that is appropriate and sufficient for the proposed hardware/software environment and the needs of system users and system administrators.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The bidder shall list the software support and software update period for the software that is provided. The cost of additional support or updates beyond what is provided with the purchase shall be listed per year as a separate optional item in the bid. The type of support or response times shall be listed.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The bidder shall list the hardware specifications, both minimum and recommended, required to operate the bidder's software.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software provider shall provide a seamless integration to its records management software and between different software modules that may be provided such as NCIC.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software provider shall provide conversion processes for E911 ANI/ALI data into the computer aided dispatch system. This process shall provide an automated population of ANI/ALI data to the CAD incident call.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**



The software provider shall provide conversion of existing address data and map data to allow the computer aided dispatch system to present map data based upon an X&Y coordinate process capable of displaying an incident map address with overlaying resource locations to the incident address.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall be a true Windows application running in a Windows XP 32 bit system environment.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall include applications software that facilitates and supports the dispatching of public safety agents including the performance of law enforcement activities that are initiated as the result of criminal incidents, and the future reporting of information described in said criminal incidents. The system shall present historical data warning to the CAD & incident assigned officer of potential dangers resident within a site where a previous incident has occurred. The system shall present location information such as weapons locations at a historic event site generated from the previous historic incidents. The system shall be capable of displaying location information warnings for HAZMAT, weapons, persons of known dangerous activity (terrorists).

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The public safety applications software shall impose no constraints, other than limitations associated with physical storage capacity on a logical drive on the number of records that can be maintained by the system. The system shall have the ability to upscale volume files automatically and without a limit on the volume of incidents stored.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The public safety applications software shall have been designed to insure that data entered by any user at any workstation is immediately available to all other authorized users at all other workstations.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The public safety applications software shall provide its user with the means to define code tables, status and other items required for software operation in a manner that is easily utilized.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The public safety applications software shall provide a comprehensive suite of information entry and update features that provide system users with the abilities to, add data by completing appropriately formatted screens, modify previously entered data, access system-maintained information, and delete data.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The public safety applications software shall include features (menus, icons, etc.) that facilitate the operation of the proposed applications software.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software shall provide its users with on-line instructions that offer detailed information about the system operation procedures.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software shall provide extensive error-checking features, including edit criteria on all data fields that prevent users from entering erroneous or inappropriately formatted information.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The software shall provide for the simultaneous access of a record (in inquiry mode) by multiple users.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall provide a spell check as a standard feature in modules where narratives and supplements may be entered.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall provide for record locking or other access control features whenever a record is being changed. The software shall provide for lock down of sensitive data such as Juvenile Records.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall provide all users with the ability to send to a printer any information in any module that can be displayed on a monitor screen including maps.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall allow the user print preview capabilities of all printable reports and/or records.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must have the ability to page via the Internet to wireless devices.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must have the ability to search local records database for warrants.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall provide a master search function where the entire database(s) can be searched at once.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall provide an approved interface for State inquiries and NCIC.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software shall provide a means by which the software provider can provide support and updates remotely through telephone lines or the Internet.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The software must provide multiple layers of security features and permission standards for each user for intra-departmental database access that protects against improper use of the software or the network and that insures the confidentiality of maintained data. This security shall be maintainable and defined by an administrative supervisor.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The public safety application software shall provide a comprehensive suite of features that facilitate the administration of the software, including the capabilities for backing up the data base, adding new users, re-setting user passwords, establishing or clearing function passwords, deleting user privileges while maintaining the user's identity and deleting users.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall include application software that facilitates the dispatching of public safety units that respond to calls for law enforcement, fire and emergency medical services and provide for the compilation and maintenance of information that provides a comprehensive historical record of requests for service and dispatch activities resulting from such calls. The calls for service shall be maintained in an easily retrievable process that can be placed into Excel or MSWord reports.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The CAD software module shall provide for the entry, supplementing, updating and retrieval of a historical record of calls for law enforcement, by providing for the automatic generation of incident numbers and the entry of the following information for all calls: Type of call, date and time of call receipt, name and address of caller, address of incident, date and time of dispatch, designation of assigned units, date and time of arrival, date and time of clearance and date and time of return to either service or quarters.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The CAD software module must provide for logging of all calls coming into the police department and the dispatch of those calls by communications personnel. The calls for service module must maintain all of its records in an easily retrievable method organized into a master report.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The CAD software module must time stamp and date a new call when it is created. This time/date stamp must be review able within the call history and any changes/deletions must be available through the Call Log audit trail.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The CAD software module being proposed shall forward information to the records management software module specified in this bid specification through a forwarding process between the two software modules.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The CAD software module must have the ability to search the records management software module Master Name and Vehicle indexes.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The CAD software module must have the ability to show prior calls before accepting a 911 call.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**



The CAD software module shall provide its user with the ability to assign priorities to calls for service.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module must have the ability to query State/NCIC database while within the dispatched processes.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module must have the ability to suggest units based on a visible depiction of available units and prioritized call status of deployed units allowing the CAD operator to implement executable response plans.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall consist of two screens one with a geo map of an incident plot and a second showing resource inventory that will be able to drag and drop deployable resources to accomplish a dispatch event to the map incident location. The resource shall be color coded to differentiate between units on a call and units on patrol or not deployed but in the field. The color legend shall be red for a deployed resource and green for a non-deployed resource.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide for the automatic notification of its users if a response to a call for service has not been initiated within the time period required for responding to a particular type of call.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide for the provision of information describing the status of all public safety units and identifying those units that are immediately available for service.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module must display all "open" calls allowing the dispatcher to view these calls from the main screen until calls are closed.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module must allow the user to review closed calls with audit trail available when reviewing the call(s).

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall allow for the unit status definition for dispatch and auxiliary to be user-definable and allow an unlimited number of dispatch and auxiliary resources.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide for the handling of any call by multiple dispatchers and allow for field viewing of CAD for master operators or command vehicles deployed to emergency sites.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide its user with the ability to manipulate the screen format in which information is displayed. Available units shall be capable of being displayed by department and sorted by heading or agency code. The CAD screen environment shall have a user definable process of incident events that can be pre stored to the specific users login.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide its user with the ability to limit the number of active incidents that can be displayed on a workstation (i.e.; law enforcement only, fire only, emergency medical services only).

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide for the utilization of color-coded icons for indicating the status of deployable units, Green for a deployable resource, Red for a deployed resource.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide for the determination of an address as the result of X&Y coordinate data supplied via the E911 interface and utilize the ANI/ALI data seamlessly into the CAD dispatch map screen.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide the capability to enter routing instructions to selected locations.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall, upon determination of the address to which public safety units are to be sent, automatically provide information describing special circumstances, such as the presence of hazardous materials or specialized medical environments, associated with that address.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall, upon determination of the address to which public safety units are to be sent, automatically provide historical information describing previous incidents at that address.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall, upon determination of the address to which public safety units are to be sent, automatically provide notification of outstanding warrants associated with that address and information describing such warrants shall be available to the dispatcher.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide a means to maintain information required for pre-planning for special assignments (funeral escorts, parade escorts, etc.).

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide a means to maintain information required for the performance of residency security checks (as the result of absences resulting from vacations, family emergencies, etc.) Known as BOLO BE On the Look Out

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide time-based notification of lapses in communication between dispatchers and dispatched units.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide a user-friendly method by which average response times are obtained and can be exported for reporting & monitoring agencies.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall have the ability to change the color scheme of the main CAD screen by an administrator.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide for the entry and display of information indicating available wrecker services and the sequence in which such services should be utilized.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide the capability to enter detailed information about the vehicle(s) being towed generated from the mobile traffic stop.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall have the feature to add unlimited additional locations to an incident generated from on-site occurrences referred from the silent dispatched resource.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD & mobile software modules shall provide unlimited narrative entry with all transactions date, time and operator stamped. Once entered, the narrative shall not be capable of being deleted by users but maintained by authorized supervisors or IT administrators.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall provide for user-defined dispositions of all calls and be able to access disposition of calls from the mobile application presenting the ability of field deployed resources to utilize the silent dispatch program to CAD as a mobile command center application.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation**

The CAD software module shall display the cross streets, directions, and map grids upon entry of a valid address by a user, regardless of the call source.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD & mobile software applications shall allow for the entry of an unlimited number of vehicles and persons for one incident.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD to mobile software applications shall have the option to automatically display instructions for call types.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall allow for the addition of user-defined events and the display of the events at all dispatch monitors and mobile terminals.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**



The CAD & Mobile software modules shall have the capability to interface with EMS and FIRE software and databases.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software modules shall provide the capability of interfacing with the Communications Center's mapping system and utilize ESRI Arcserve maps supplied from State sources supplemented via a co-ordinate overlay system.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall have Automatic mapping of all active calls entered in the CAD software with E911 calls as a separate layer that can be made viewable at the deployed resources computer through terminal services sessions.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD software module shall be FCC Phase II Wireless E911 compliant.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Support for the CAD software module shall be available twenty- four hours a day, seven days a week.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

## C. Mobile Data Computing Software

The mobile data solution shall be silent dispatch system capable of sending and receiving dispatch call data via a secured TCP/IP static address scheme.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The mobile data solution once a dispatch call is received the system engages a prioritized call sequence that establishes a timed process for responses reciprocally between the CAD operator and deployable resource.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The mobile system must be easily maintainable and capable of forwarding all records & incidents from the mobile system to the Records Management System, storing minimum records and reports to the field environment. The system must be capable of near immediate recall of data records to the mobile client environment from the Records storing database. The client mobile software must utilize a full version of Microsoft SQL on the client application.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The provider must supply trained technicians with up-to-date certifications and familiarity with the CAD Records and mobile environments.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The vendor must make available training that accommodates all users of the system at all levels from administrative to dispatch to mobile client.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

**NCIC Access**

Name, driver's license number, vehicle license plate and Vehicle Identification Number can run NCIC Informational queries. NCIC access must be maintained in a methodology recognized by both State and Federal access processes. NCIC access must be passed through a secured server process from a State authorized originating source. NCIC access must pass from the secured server through a secured Internet connection to the mobile client data requestor via a command line interface. The NCIC login must be FIPS 140.2 compliant. NCIC access must be carried to the mobile client through a secured VPN utilizing point to point tunneling protocols and security socket layer protocols engaged seamlessly via dual authenticated login.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Stolen Article, guns, and boat registration information queries can be run from the mobile.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The Mobile Client stores every NCIC query in a list along with the time and date of the query so that the user can at any time re-run the query. The NCIC process will log via a Telnet session date, authorized user and any inquiry related data mandated via Federal Code.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The Mobile Client has the ability to display historical response information and to present said data in an audible alert or silent alert status defined for the mobile user by his agency administrator.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The Mobile Client has the ability to filter the NCIC response data and display person and general vehicle information so that the officer does not have to read the entire response.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The user is allowed to view all NCIC data returned or just the filtered data, or both.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The NCIC response screen displays data in a field defined process that allows the client to populate data to the Records Incident within the Records Management System.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The system must be capable of adding a speech engine that will allow the mobile client applications to be opened via the voice speech engine.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The NCIC Results window allows the user to view NCIC retrieved data in a format that is immediately recognizable.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The mobile client application shall provide for different colored application screens to be stored to function keys for a night time view and daytime view.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Vehicle and Name search fields are located on a single screen that provides for quick query input.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The mobile application must have a tag run command line area within the application that allows the user to run a vehicle plate.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The application must have the ability to change the NCIC Response Screen Font from within the application at anytime.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The Mobile application must have the ability to print the NCIC Response window to any LAN printer or on the Vehicle printer.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The Mobile application must provide a process for audible and visual alert of NCIC possible hit and said process must be able to be turned on and off by the mobile operator.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The Silent dispatch system must provide the hit alert to other units and CAD operators who receive a status message identifying the user who received the NCIC hit alert.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The mobile application must utilize customer provided cellular wireless cards, Data Radio, or 802.11 networks for mobile Internet/LAN access. Software will notify user if connection is lost, and will reacquire and update mobile software without user intervention. The wireless connection must be a TCP/IP static IP address scheme.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

**CAD Functionality**

The mobile client must directly Interface to CAD System.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Ability to Silent dispatch a unit on to a Call for Service, during and after the call for service the deployed resource has the ability to re-deploy from the mobile application that will notify the CAD of the resources then current position and incident.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Provide up to 8 user definable cad status buttons that update the CAD system with the user's status.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The Applications (CAD & Mobile) must provide the abilities to request additional information on any calls for service or unit on duty from the mobile and updating said information at the CAD.

**Comply**

**Does Not Comply**

**Explanation:**

The CAD must provide through the mobile the ability to obtain case numbers on any call for service or unit on duty from the mobile.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**



The combined applications must Broadcast updates automatically any time a CAD unit or call changes in the cad system.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

CAD status screen provides active and pending call information, call time, current status, priority, location of the call, and other responding units.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

CAD status provides updates on all units listed active in CAD, the call dispatched, and the units status.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The combined applications must provide the abilities to get details of any given active/pending call or unit.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The Silent dispatch must provide the ability for the mobile user to Self Dispatch himself to any given call in the active or pending CAD status event and update both the CAD and mobile applications.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Ability to plot all calls for service in the CAD system on the CAD DISPATCH users map.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Print the results of the CAD screen or call for service in the vehicle or on a selected printer within the agency.

**Comply**

  

**Does Not Comply**

**Explanation:**

The system must have the abilities to audibly and visually alert the user of CAD and the mobile application simultaneously.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The Mobile application screen must be user definable allowing the user to open screens simultaneously and store preferred screen orders to the users login.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The mobile application screen must show all the incident data from the master dispatch CAD screen

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The mobile application must be able to present call times associated to a given call number.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

**Traffic Stop**

The mobile application must present a process that can launch a traffic stop by entering the tag number and location to start a traffic stop.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The system must automatically update the CAD system with the traffic stop information generated from the mobile application.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

If the unit is equipped with GPS, the traffic stop vehicle location is constantly to reflect the address where the user is located.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD system dispatches the traffic stop to the unit once the stop is initiated so that any relevant location or vehicle information is dispatched to the mobile unit.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

**RMS**

The Mobile has the ability to search the RMS's Citations, and Warrants for any name match's.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The mobile has the ability to search RMS database with one single request message and to generate a historic incident return back to the mobile from the single request message.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

If hits in the RMS system are found the user is supplied with the possibilities to select from all known data types and sources. Upon user selection the mobile can transfer images from the RMS system or DMV information sources to the mobile.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

**Street Level Mapping**

CAD has built in street maps with GPS tracking capabilities. Co-ordinate data will be displayed at the CAD allowing AVL data and incident location data to correlate and establish an estimated time of arrival of a deployed resource.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Quick zoom buttons allow CAD user to predefine locations to zoom and allow for satellite type imaging drilling down to plot type views of the address to be deployed also allowing for bordering roads and intersection to be viewed via enlarging or shrinking the area to be shown on the screen.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The systems must have the ability to measure distance between any two locations.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Ability to Quick pan, drag and zoom using just the mouse and or function buttons.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD system must have the ability to let the CAD user zoom in on any area by selecting two points on the screen.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Print the map to user's car printer.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

AutoTrack Mobile deployed resources with the GPS Option.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Ability to memorize a unit's last location in the event that wireless connectivity is lost so that dispatch can see the unit's last known location.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The mobile must transmit data to provide the ability to update CAD user's map display with a visual location on the map, the current street traveled, the street ahead, and the distance to it.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Ability to Auto Rotate the map so that the view is always oriented to the direction the user is traveling.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Ability to Plot all online unit locations on the map with update request or via CAD update.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Ability to update the map files with ESRI shape files.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Street map can show centerline streets (not just stick maps).

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Ability to provide an address based on latitude and longitude position of the mouse pointer.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

**CHAT**

The mobile computer must have the ability to present incoming and outgoing chat messages from multiple sources simultaneously.

**Comply**

**Does Not Comply**

**Explanation:**

The mobile system must be capable of generating multiple incident reports in a fast and consistent input process. Said reports must be capable of a template on the client view with a data only transport to Records process. The input process must be capable of populating report data from barcode and magstripe twain compliant devices from field deployed computers. The mobile must have a Citation ticket interface that stores to a PDF fileformat.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Ability to create user defined chat rooms for emergency real time communications and restrict chat rooms to authorized personnel only.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**



The overall system must support global broadcast messages or select individual users to send messages to.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The overall system must provide user definable, canned messages for emergency broadcast.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The CAD must provide the ability to request detailed information on online users such as phone, and radio information.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The system must include POP based EMAIL that allows users to send and receive email to/from any Internet users.

**Bidder Response:**

**Comply**

**Does Not Comply**

The mobile client must be capable of generating a multiple citation/ticket referral process in an automated method and be able to print citations from the field-deployed resource. The ticket system must refer tickets to a reviewable administrator.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Email is configurable to allow POP email or Local Email (car to car, car to cad access).

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The mobile system must support multiple email attachments up to 100k of data storage.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

Quick keyboard functions allow user to use the arrow keys and space bar to quickly navigate and complete an email to multiple users. The mobile system must accommodate Touchscreen input processes.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

The system must provide Built in Address book with the ability to select multiple users.

**Bidder Response:**

**Comply**

  

**Does Not Comply**

**Explanation:**

**Web Browser**

The system must provide a restrict-able built in web browser with the ability to run Active X or Java applets.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The mobile application must be able to restrict public Internet access by field deployed resources.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

The system must allow for an administrator to have full internet access from the field.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**

Chat application must have the ability to store or delete chat occurrences.

**Bidder Response:**

**Comply**

**Does Not Comply**

**Explanation:**